

Glenfield Healthcare Limited

# Glennfield Care Home

## Inspection report

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14 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Glennfield Care Centre provides accommodation, support and care, including nursing care, for older people. 70 people were living at the service on the day of our inspection.

We found the following examples of good practice.

The service was only receiving essential visitors at the time of our inspection. People were asked by staff on entering the building to wash their hands. Any person entering the home had their temperature checked. Staff and people who lived at Glennfield Care Home had regular test for COVID-19. Anyone who had symptoms received an immediate test at the home that would give a result within 30 minutes.

People were supported by staff in full PPE to ensure they were kept safe., whether the person was COVID-19 positive or negative. This is called barrier nursing. This is to protect both staff and people living in the service. There were several staff living permanently in the home this was voluntary but ensured staffing levels and peace of mind for staff with vulnerable relatives living at home.

Staff commencing their shifts were required to have their temperature checked and had hand washing facilities. Staff had designated areas to change into work uniforms and donning and doffing of PPE (This is when PPE is put on and taken off). The provider had ensured they had access to the same agency staff who were also regularly tested for COVID-19 and supported the home with staffing levels.

The building was clean and free from clutter. Staff wore their PPE appropriately and were seen to maintain good hand washing and sanitising.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Glennfield Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 January 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.