

Esk Hall Limited

Esk Hall Care Home

Inspection report

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Date of inspection visit:
22 March 2021

Date of publication:
07 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Esk Hall Care Home is a residential home that is registered to provide accommodation and personal care for up to 20 older people who may be living with dementia. At the time of this inspection, 16 people were using the service.

We found the following examples of good practice:

- Personal protective equipment (PPE) was stored and used appropriately. PPE stations were positioned around the service to ensure staff had access to PPE when needed. Staff had received extensive infection prevention and control (IPC) training and the management team monitored their practice and competence in this area.
- Person-centred care plans and risk assessments, in relation to COVID-19, had been implemented to ensure people's needs were met and their well-being considered.
- There were robust visiting arrangements in place, including a bookings system, screening questionnaires, rapid lateral flow testing and use of personal protective equipment.
- A range of audits and monitoring documents were in place and completed by management to ensure staff consistently followed and applied best practice guidance. Cleaning schedules were in place and included more frequent cleaning of high touch areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Esk Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.