

Prime Residential Care Limited

# Glebe House Retirement Home

## Inspection report

Rectory Road  
Holesley  
Woodbridge  
Suffolk  
IP12 3JS

Date of inspection visit:  
11 August 2020

Date of publication:  
24 August 2020

Tel: 01394410298

Website: [www.glebehousecarehome.co.uk](http://www.glebehousecarehome.co.uk)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Glebe House Retirement Home provides accommodation and personal care and support for up to 20 older people. The adapted building has accommodation over three floors. The service is supporting a range of people's needs, including people living with dementia. Nursing care is not provided at Glebe House Retirement Home.

We found the following examples of good practice.

Visitors did not access the service building. Pre-planned visits took place in a marquee in the garden.

The activities co-ordinator had taken photos of people wearing masks and social distancing in the local community to keep people up to date with what was happening in the area.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

The service was safe.

**Inspected but not rated**

# Glebe House Retirement Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- Alternative forms of communication was in place to enable people to maintain contact with their family and friends.
- We were assured that the provider was meeting shielding and social distancing rules.
- People in the clinically extremely vulnerable group were identified.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were not assured that action had been taken to consider and reduce any impact to people or staff who may be disproportionately at risk of COVID-19.

We have also signposted the provider to resources to develop their approach.