

Mrs J Soobrayen

Faldonside Lodge

Inspection report

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19 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Faldonside Lodge is a building converted into a care home. It provides care for up to 15 people, some of whom may be living with dementia. At the time of the inspection 14 people were living in the home.

We found the following examples of good practice:

People's individual risks in relation to COVID-19 had been assessed and care plans were in place to detail what actions staff should take to minimise the risk of people contracting COVID-19.

Staff were observed to be wearing Personal Protective Equipment (PPE) in line with current government guidelines. There were sufficient stocks of PPE, and a number of PPE stations throughout the home.

There was clear signage on display on the exterior of the service. This notified visitors what PPE they should be wearing and to advise them to maintain social distancing. Once inside the home, there was motion-sensored hand sanitiser on the wall and further information about what precautions visitors were required to take.

People living in the service and staff were tested for COVID-19 at the intervals stipulated by government guidelines.

People were supported to maintain contact with their relatives either by face to face visits, telephone, and video-calling. Screens were in place to facilitate face to face visits, and visits were arranged via a booking system.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Faldonside Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.