

HICA

Elm Tree Court - Care Home

Inspection report

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21 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Elm Tree Court - Care Home is a residential care home providing nursing and personal care for up to 72 people in one adapted building. We inspected the unit that was to be used to admit people who had a Covid-19 positive test result. The unit would accommodate up to seven people. There was no one living on the unit at the time of our inspection.

We found the following examples of good practice

- Systems in place allowed people to be admitted to the home safely. Clear signage was used to identify the unit as a high risk area and instructed all people entering this unit to wear the correct Personal Protective Equipment (PPE).
- A dedicated staff team was to be allocated to support people entering the high risk unit and meet all their needs, including their meals and social support.
- National guidance was followed on the use of PPE. There was clear signage on the correct use of PPE and stations were in place to ensure staff had access to PPE in a safe area.
- An infection control champion was providing training on infection control, use of PPE and Covid-19 to all staff working at the service. Staff who were allocated to the high risk unit would be expected to refresh this training before starting work on the unit.
- The environment was very clean. Additional cleaning was taking place including of frequently touched surfaces.
- There were detailed risk assessments to manage and minimise the risks Covid-19 presented to people who used the service, staff and visitors.
- Discussion with the registered manager identified staff still required to be consulted about their specific risks or concerns. This action was added to the service's designated scheme action plan.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Elm Tree Court - Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of Care Quality Commission's response to the coronavirus pandemic, we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.