

Dryclough Manor Limited

Dryclough Manor

Inspection report

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16 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Dryclough Manor is a purpose built two-storey care home set in its own well-maintained gardens that provides personal care and accommodation to older people, some of whom may be living with dementia. At the time of the inspection 41 people were using the service.

We found the following examples of good practice.

Processes were in place to prevent visitors from catching and spreading infections. This included the provision of personal protective equipment (PPE), such as masks, gloves, aprons, face visors, hand washing facilities and hand sanitizer. Temperature tests were done in a secure entrance area, and a COVID-19 questionnaire was completed in addition to lateral flow rapid COVID-19 testing. Robust visiting protocols had been drawn up and we observed visits taking place during the inspection in line with current Government guidance.

The home worked in close partnership with the Supporting Treatment in Care Homes team. This brought together community nurses, allied health professionals and social workers to work directly with care homes that had residents and staff showing possible COVID-19 symptoms. The aim was to assist with recognizing potential COVID-19 patients at an early stage, to help with initial treatment and to avoid unnecessary hospital admissions.

There was adequate access and take up of testing for staff and people using services.

Shielding and social distancing rules were complied with. The layout of the premises promoted safety and reduced the potential for the transmission of infections. There was clear signage throughout the home on COVID-19, and robust cleaning arrangements, including frequent deep cleaning, were in place. Staff wore a full range of PPE appropriately and consistently.

Staff training, practices and deployment showed the service could prevent transmission of infection and manage any outbreaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.