

Dene Court Care Home Limited

Dene Court Care Home

Inspection report

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08 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Dene Court is registered to provide accommodation with personal care for up to 28 people.

We found the following examples of good practice.

- The home had been appropriately organised so people who had not tested positive for Covid-19 were not being cared for in the same part of the building as people who had tested positive.
- Staffing levels had been increased where needed and time spent with people increased to counteract the feelings of isolation they may be experiencing.
- Measures had been taken to minimise the risk of transmission of Covid-19, for example the use of disposable cutlery and crockery.
- Staff had been supported to perform and log their weekly test themselves, to minimise the impact of routine testing on staffing levels.
- The home has purchased specialist cleaning equipment.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dene Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.