

Avante Care and Support Limited

Court Regis

Inspection report

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17 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Court Regis is a care home providing accommodation and personal care to up to 54 people. People living at the service had a range of needs including living with dementia and / or long-term health conditions. At the time of the inspection 42 people were living at the service.

We found the following examples of good practice.

People had been given information to help them understand the changes which had occurred due to the pandemic. Changes included staff wearing personal protective equipment (PPE), such as masks, aprons and gloves and the importance of social distancing and isolating in their rooms when necessary.

The service was clean and extra cleaning duties were being carried out such as regular deep cleaning and hourly cleaning of areas that were often touched. Such as door handles, rails and light switches.

We observed staff using PPE appropriately. There were fully equipped PPE 'stations' around the service to ensure PPE was available to staff when needed.

The registered manager was following advice and guidance from other agencies about infection control and prevention and had updated staff training and practice accordingly.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Court Regis

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. This inspection took place on 17 November 2020 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections. We were assured that the provider
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.