

Rockley Dene Homes Limited

Cambridge Manor Care Home

Inspection report

33 Milton Road
Cambridge
Cambridgeshire
CB4 1UZ

Tel: 01223363904
Website: www.tlc-group.net

Date of inspection visit:
28 January 2021

Date of publication:
11 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Cambridge Manor Care Home is a residential care home providing personal and nursing care to 74 older people at the time of the inspection. The service can support up to 89 people on three floors, each of which has separate adapted facilities.

We found the following examples of good practice.

On arrival into the service the receptionist asked people to sign in and have their temperature taken. They were then shown to a hand washing station. All visitors must answer a health declaration around COVID-19 and undertake a lateral flow test. Personal Protective Equipment (PPE) was available if they didn't have any.

There was a purpose-built visiting area in place with a clear screen to separate visitors from people. Entrance and exits for visitors to this area was a different door to the main entrance to the home via the garden. At the time of this inspection these visits were suspended.

Phone calls and video calls were available to people to stay in contact with friends and relatives.

Chairs in communal areas such as the dining room had been spread out to promote social distancing. Staff were asked to socially distance when on their break and staff breaks were staggered to promote this. The building could be zoned into different areas should an outbreak occur. An area had been currently kept free should the need emerge.

Staff were checked to ensure they were handwashing in line with their training. The home looked clean and was clutter free. Housekeeping staff were observed cleaning frequently touched areas such as, tabletops and doors.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cambridge Manor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced. This was because we were not responding to concerns and wanted to ensure we minimised the burden on the service as much as possible.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.