

A.G.E. Nursing Homes Limited

The Angela Grace Care Centre

Inspection report

4-5 Cheyne Walk
Northampton
Northamptonshire
NN1 5PT

Tel: 01604633282

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02 March 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Angela Grace Care Centre is a care home providing nursing and personal care for up to 78 people. There were 72 people living at the home at the time of our inspection.

We found the following examples of good practice.

All staff received infection prevention and control (IPC) training and had their competencies assessed regarding donning and doffing and hand hygiene. All staff wore uniforms and changed before and after each shift at the service.

The registered manager completed regular IPC audits to maintain oversight and ensure correct procedures were in place and being completed. Spot checks were completed by the management team to ensure IPC guidelines were followed at all times.

There were systems and processes in place to ensure people, staff and visitors were screened and tested for COVID-19 regularly to reduce the spread of COVID-19. The registered manager supported people to self-isolate as required and zoned staff when the service was in an COVID-19 outbreak.

Cleaning schedules were in place for all areas of the home. The home appeared clean with no odours.

Risk assessments were in place for people and staff regarding individual risk factors of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Angela Grace Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 02 March 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date

Visiting in care homes

- The provider followed the current government's guidance to facilitate visits safely. During the active COVID-19 outbreak people were supported to stay in touch with their relatives via video and phone calls. Essential care givers and visitors for people on end of life support were facilitated throughout.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.