

Wellburn Care Homes Limited

# St Catherine's Care Home

## Inspection report

1 East Lane  
Shipton by Beningborough  
York  
North Yorkshire  
YO30 1AH

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25 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

St Catherine's Care Home is operated by Wellburn Care Homes Limited and is located in Shipton by Beningbrough in the Vale of York, North Yorkshire. The service provides residential care and is registered with CQC to provide support for a maximum of 55 people. However, at the time of our inspection, the location was undergoing extensive refurbishment and was currently providing support for a maximum of six people. The location comprises of individual accommodation with en-suite bathrooms, communal living and dining areas, and enclosed gardens. At the time of our visit, the location did not have a registered manager registered with CQC; however, was in the process of recruiting to this role.

We found the following examples of good practice.

- Service has invested in technology to help protect staff and residents against the risk of COVID-19. This included electronic temperature checking devices at entrances and whole room air sterilisation systems.
- The service had focused on supporting the mental health and wellbeing of staff throughout the pandemic. For example, the service provided all staff with a wellbeing support book at the beginning of the pandemic that provided staff with wellbeing support and advice. In addition, staff could obtain further wellbeing support through internal and external channels and helplines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# St Catherine's Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on Tuesday 25th January 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.