

Trustees of Bushell House

Bushell House

Inspection report

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27 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Bushell House is a large Georgian grade two listed building set in its own grounds in the village of Goosnargh. It provides accommodation and care for up to 31 older people and at the time of this inspection there were 23 people living there. Accommodation is provided over three floors accessed by a lift. All rooms are ensuite and there are number of communal rooms including lounges, dining room and a library.

We found the following examples of good practice.

- □ Visitors were able to spend time seeing and speaking with loved ones in a suitable safe space by arranged appointments. Families had been supported to spend time with people at the end of their lives in a safe and dignified manner. The building layout and designated different uses of entrance areas ensured good practices of infection prevention and control were carried out.
- □ People who required isolating were supported in designated room and area of the home. A dedicated team of staff were also allocated who could provide a support bubble to support all their needs, including their meals and social support.
- □ Regular home testing was in place and any admissions to the home were made following current guidelines and recommended practices.
- □ Staff had been trained in infection control practices and refresher training had been arranged with an external trainer to include any changes relevant to coronavirus (Covid19). The home had a designated cleaning staff team and audits on cleanliness and infection prevention and control were completed.
- □ People had been supported to access their own GP via a virtual call as and when they needed to. People had also been supported to be seen regularly by the community nurses to receive care and treatment as they required.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Bushell House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.