

St Philips Care Limited

Burntwood Hall Care Centre

Inspection report

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South Yorkshire
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20 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Burntwood Care Centre is a care home. The home is registered to provide accommodation and personal care for up to 42 older people. There is a separate unit on the first floor for people who are living with dementia. Thirty people were living at Burntwood Care Centre at the time of this inspection.

We found the following examples of good practice.

The service had provided telephones and a Perspex screen to support safe unrestricted window visits. A risk assessment was in place for visits. Temperature checks were undertaken and masks were worn.

Isolation zones had been identified. Staff followed social distancing guidance when on breaks.

The home followed guidelines to safely admit people to the home. The registered manager undertook Covid-19 testing of people prior to admittance to the home.

Staff received additional training about the Covid-19 pandemic and additional infection prevention and control testing. The registered manager had provided additional awareness to staff about barrier-nursing.

The registered manager had employed staff who could multi-skill. This meant people were able to receive professional hair and nail care, when other professionals were unable to enter the home during lockdown.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe. Further information is in the detailed findings below.

Inspected but not rated

Burntwood Hall Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 20 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

We were assured that the provider was preventing visitors from catching and spreading infections.

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We discussed with the registered manager their approach to in-home visits. The registered manager was supportive of window visits and visits for those people who were receiving end of life care. The registered manager had updated their risk assessments and visiting policy and had made plans to support in-home visits once people living in the home had received their Covid-19 vaccinations.