

Care UK Community Partnerships Ltd

Colne View

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Colne View is registered to provide accommodation with personal care and nursing for up to 70 older people in one adapted building, including care and support for those living with dementia. There were 55 people were living in the service.

We found the following examples of good practice.

Communication with relatives of people using the service was good. The provider and registered manager had kept people's relatives informed about changes about visiting throughout the pandemic in accordance with changes in government guidance. The service was booking visitors in at a time that suited people. These were spaced out to avoid potential infection transmission with other visitors.

The service had robust screening measures in place. A wall mounted thermal camera had been installed, which read people's temperature and prompted people to wear a mask if not wearing on entering the service. There was good signage around the service which reminded people and staff about social distancing, wearing PPE, handwashing and a reminder that infection prevention and control was everybody's responsibility.

People living in the service were supported to have COVID 19 testing and seasonal preventative injections. Those who lacked capacity had been assessed in accordance with mental capacity legislation with the relevant people, and decisions made to have the tests had been made in their best interests.

The governments adult social care infection control fund had been used to purchase items, such as purifiers and chemical disinfectant fogging machines. The air purifiers helped to eliminate airborne viruses and the chemical disinfectant fogging machine was used to eliminate the viruses by disinfecting internal spaces and equipment, including deep cleaning of rooms, especially areas hard to clean, and equipment such as hoists and slings.

We were assured this service met good infection prevention and control guidelines. Staff told us they felt safe coming to work, because they had good access to PPE, and were tested weekly for the Coronavirus, which protected them and people using the service

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Colne View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.