

Ashgrove House Care Limited

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Inspection report

72 Butterworth Lane
Chadderton
Oldham
Lancashire
OL9 8DX

Tel: 01616812183

Date of inspection visit:
20 May 2021

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15 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashgrove House Care Limited is a residential care home providing accommodation for people who require personal care. The service can support up to 33 people. There were 32 people living at the home at the time of the inspection.

We found the following examples of good practice.

The home appeared clean and uncluttered and rooms were being regularly sanitised. The service had designated staff that only worked at this service, this was to minimise the chance of cross infection.

The home was allowing visitors in line with government guidance. All visitors' temperatures were taken to help screen people for COVID-19. Appropriate personal protective equipment (PPE) was being used, and staff, residents and visitors also took part in routine COVID-19 testing. People were supported to maintain regular contact with loved ones through video calls, telephone calls and visits at the window.

Staff spoke positively about the service and management. One staff member told us, "Her [Registered manager's] door is always open, and she is always on the floor, she mucks in, which is nice and so does the owner."

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashgrove House Care Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 20 May 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.