

Akari Care Limited

Ashfield Court

Inspection report

Great Lime Road
Newcastle upon Tyne
Tyne and Wear
NE12 9DH

Tel: 01912566344

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02 December 2020

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10 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Ashfield Court is a 'care home'. Ashfield Court provides personal care and accommodation to up to 46 older people, some of whom live with dementia, across two floors in one purpose-built home.

We found the following examples of good practice:

- Staffing levels were safe. Staff worked on separate floors and did not mix to ensure risks were minimised; entrances and changing areas had been rearranged to accommodate this.
- All visitors had to undergo a temperature check and answer a range of relevant questions. There was ample PPE and handwashing facilities available, along with clear signage prior to entry.
- The premises had been adapted where practicable to enable better social distancing for people and staff. For instance, seating had been reduced in the dining room and screens introduced.
- The registered manager worked well with external stakeholders such as commissioners and specialist health teams. Senior leaders had provided additional support during the outbreak.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashfield Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.