

Castle Villas Limited

# Clover House

## Inspection report

Savile Road  
Halifax  
West Yorkshire  
HX1 2BA

Tel: 01422366448

Date of inspection visit:  
21 December 2020

Date of publication:  
13 January 2021

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Clover House is a residential care home providing accommodation and personal care for up to 39 people. At the time of the inspection 24 people were using the service.

We found the following examples of good practice.

All visitors were screened for symptoms on arrival. There was signage and instructions to explain what everyone should do to ensure safety around infection control.

Alternative forms of maintaining social contact were used for friends and relatives; for example: keeping in touch using video calls.

Hand sanitisers and personal protective equipment (PPE) were situated throughout the building.

Staff were observed wearing appropriate PPE.

The service had effective processes in place so clothes were laundered safely.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Clover House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 December 2020 and was unannounced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.