

Mr Nial Joyce

Clifden House Dementia Care Centre

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Clifden House Dementia Care Centre is a residential care home providing care and accommodation for up to 59 older people living with dementia or dementia type illness. There were 41 people living at the home at the time of the inspection. Clifden House is an adapted building in a residential area of Seaford.

We found the following examples of good practice.

At the time of our inspection people were no longer required to isolate in their rooms as people's isolation periods had been completed. Staff were supporting people to remain safe. Due to people's dementia and memory loss, staff were working to remind people why they needed to socially distance, to support this the registered manager had made some environmental changes to the communal areas. Seating in the communal lounge and dining areas had been rearranged. This prevented people sitting closer than two metres or in groups.

People and staff working at Clifden House had individual COVID-19 risk assessments completed. This considered each person's associated risks, including long term and underlying health conditions, ethnicity and pregnancy related issues.

The registered manager had followed current guidance in relation to infection prevention and control. This included implementing COVID-19 cleaning schedules and personal protective equipment (PPE) stations. The home was currently closed to admissions and non-essential visitors. Measures had been implemented to ensure people and staff entering the home did so following current guidance regarding PPE and social distancing. This included temperatures being taken on arrival and PPE being used. Further measures had been implemented to protect staff. For example, alternative visors had been purchased which were more comfortable for staff to wear throughout their shift. Guidance was displayed and available for all staff, this included correct procedures for putting on and taking off PPE.

During the outbreak staff monitored people's physical health and recorded this on a monitoring form, this included people's temperatures and general symptoms. The home had experienced a high number of positive COVID-19 people and staff. The registered manager told us staff had been amazing and all pulled together to ensure people were cared for. The registered manager had worked closely with the local authority and market support team to ensure that staffing levels were maintained whilst high numbers of staff were unwell or isolating.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Clifden House Dementia Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.