

Brook Lodge (Deal) Limited

Brook Lodge

Inspection report

68 London Road
Deal
CT14 9TF

Tel: 07733154550

Date of inspection visit:
29 January 2021

Date of publication:
16 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Brook Lodge is a residential care home providing accommodation and personal care for up to 55 people over 65 years of age. There were 41 people using the service at the time of the inspection.

We found the following examples of good practice.

- There was a visiting area where people could meet their family or friends in a safe way. The room was accessible through an external door, meaning visitors did not have to walk through the service. There was a screen in place to minimise the risk of COVID transmission.
- Staff had a cleaning schedule in place which included additional cleaning of areas such as the door bell, handles, phones and hand held devices. This was completed on a regular basis throughout the day and when items had been used.
- When people moved into the service they were tested for COVID and supported to isolate in their room. Staff used full personal protective equipment (PPE) when providing support. There was clear signage to ensure people did not enter their room without the correct PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was working in line with infection prevention and control guidance.

Inspected but not rated

Brook Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.