

Broadmead Resthome Ltd

Broadmead Rest Home

Inspection report

Broadlayings
Woolton Hill
Newbury
Berkshire
RG20 9TS

Tel: 01635253517

Date of inspection visit:
15 October 2020

Date of publication:
05 November 2020

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|-------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|-------------------------|

Summary of findings

Overall summary

Broadmead Rest home is a care home. It is registered to provide accommodation with personal care for up to 38 older people who might be living with dementia or have other mental health needs. Accommodation is in a modernised and extended residential property.

We found the following examples of good practice:

- The provider had acted to make sure people could have visitors in a safe and comfortable environment. This included purchasing a free standing temperature scanning camera in the entrance to the home to screen visitors effectively for one of the symptoms of COVID-19 and record their visit on a computer.
- The provider had installed a visiting "pod" in the garden which allowed visits to take place in a sheltered, enclosed environment. The two spaces in the pod were separated by a sealed, transparent screen with an intercom for communication between the two sides. This allowed visitors to remove their masks, which helped some people with dementia to engage with their visitors.
- The whole team were committed to keeping people safe during the pandemic. The owner, registered manager, and staff team were all motivated to do the best for people living at the home. Staff had adapted their routines when not at work to reduce the risk of introducing COVID-19 to the home.
- The provider had been proactive in responding to the risk of COVID-19 early in the pandemic. They had anticipated guidance and had started a home lock down before this was included in official guidance. This had reduced the risk of COVID-19 entering the home and kept people safe.
- The provider had acted to make sure new standards of hygiene and cleanliness could be maintained. They had sourced new cleaning products and covered some walls in high risk areas of the home with clear perspex to make them easier to clean thoroughly. This reduced the risk of the virus spreading within the home from contact with surfaces.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Broadmead Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 15 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.