

Coveleaf Limited

# Abbey Grove Residential Home

## Inspection report

2-4 Abbey Grove  
Eccles  
Manchester  
Greater Manchester  
M30 9QN

Tel: 01617890425

Date of inspection visit:  
25 February 2021

Date of publication:  
11 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Abbey Grove is a residential care home providing personal care and accommodation for up to 19 people. The home is owned by Coveleaf Limited and is situated in Eccles, close to Manchester city centre. At the time of the inspection 17 people were using the service.

We found the following examples of good practice.

The premises were clean and well-maintained. Staff followed cleaning schedules to ensure all areas of the home were regularly cleaned.

We saw staff wore PPE as appropriate.

Tests for COVID-19 were being carried out in line with good practice guidance.

Visits to the home were restricted at the time of this inspection, in accordance with local infection control guidance. During this time staff were supporting people to stay in contact with their relatives and friends via telephone calls, window visits and the use of IT technology such as on-line video calls. A gazebo was due to be reinstated with a schedule of staggered visits, for when visits within the home are allowed again in accordance with Government guidance; safe visiting protocols were in place to facilitate this.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Abbey Grove Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 February 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.