

Wellington Healthcare (Arden) Ltd

Arden Court

Inspection report

76 Half Edge Lane
Eccles
Manchester
Lancashire
M30 9BA

Tel: 01612403273
Website: www.bloomcare.co.uk

Date of inspection visit:
05 March 2021

Date of publication:
24 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Arden Court is located in Salford, Greater Manchester and is operated by Wellington Healthcare (Arden) Ltd. The home provides accommodation and personal care (including nursing) and is registered with CQC to provide care for up to 47 people. At the time of the inspection there were 36 people living at the home.

We found the following examples of good practice:

At the entrance of the home, information was displayed to inform visitors about any infection control procedures to be followed. Temperature checks were taken and questionnaires completed, asking people about any possible symptoms of COVID-19, or if they had felt unwell. Lateral flow (a COVID-19 test where the results can be obtained quickly) testing was carried out as needed.

Various methods had been used to enable people to keep in touch with their family and friends during the pandemic. This included video calls and window visits.

A 'visiting pod' had been installed in one of the quiet lounge areas, enabling people living at the home to see members of their family in a safe environment, whilst also following government guidelines regarding COVID-19. Prior to family members entering the home, correct procedures were followed such as carrying out a lateral flow test, waiting for the results and wearing the necessary personal protective equipment (PPE).

Zoning arrangements were used when people had tested positive for COVID-19 and needed to self-isolate in certain areas such as bedrooms within select corridors of the home. COVID-19 testing was in place for both staff and people using the service. People living at the home, where they had chosen too, had all received their first dosage of the COVID-19 vaccination.

Appropriate arrangements were in place for new admissions to the home, such as requesting confirmation of a negative COVID-19 test before each person moved into Arden Court.

Enough PPE was available and we saw staff wore it at all times during our visit. Hand sanitizers and donning/doffing (putting on and removing PPE) stations were distributed throughout the building to support correct infection control practices.

We observed the home to be clean and tidy, with domestic staff carrying out their duties throughout the day. Windows were opened at various times during the day to assist with ventilation and outdoor facilities were used when better weather allowed.

There were enough staff to care for people safely, although staff had not yet received additional infection control training from the local authority during the pandemic. We received an update following our visit that this had been arranged. Internal infection control training had been delivered internally however.

Risk assessments were completed where certain groups may be at higher risk of contracting the virus. An appropriate infection control procedure was in place and regular infection control audits were undertaken to ensure standards were maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Arden Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.