

R Sons (Homes) Limited

Church Farm Residential Care Home

Inspection report

Yarmouth Road
Great Yarmouth
Norfolk
NR29 4NJ

Tel: 01493730181

Date of inspection visit:
27 August 2020

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22 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Church Farm Residential Home is a residential care home providing personal care to 38 people aged 65 and over at the time of the inspection. The service can support up to 40 people in a period building that has been extended.

We found the following examples of good practice.

- The service had bags of personal protective equipment (PPE) in the reception foyer for when visitors arrived. They put on PPE and used hand sanitiser before they entered the building. The bag was then used to put used PPE in when they left and disposed of in bin provided
- Changes had been made to the building including a sink in reception for when visitors and staff arrived to wash their hands; a purpose built, insulated shed for visits near the entrance so visitors did not enter the building
- Relatives had provided photos of their family which were made into cushions and presented to people who lived at the service. Hand prints were taken of people who lived in the service and sent to their relatives with messages from them on.
- Cleaning schedules had been zoned in different colours to signify importance of the task and frequency to lower risk of transmission of Covid-19 from the environment.
- Name badges were being made with staff's photos to help people who lived in the service recognised staff, due to some confusion with wearing masks.
- Staff were given good support and training which included supervision, wellbeing support, questionnaires, ongoing coronavirus/infection control training and a wellbeing day. Staff force had remained stable during the pandemic with no agency used. Extra uniforms were provided and were washed at the service to manage the risk of cross infection.
- People who lived in the service had risk assessments completed which included vulnerabilities and any extra PPE requirements. Covid-19 care plans for people who lived in the service covered their needs, support required, swab test results, relative visits and any identified risks.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

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Church Farm Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.