

Cumbria County Council

Bridge House

Inspection report

Manor Side
Flookburgh
Grange-over-Sands
Cumbria
LA11 7JS

Tel: 01539558622

Date of inspection visit:
10 November 2020

Date of publication:
02 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bridge House is registered to provide accommodation for up to 37 people who require help with personal care. The home was purpose built and facilities are provided over three floors. Each floor has dining and shared communal areas. At the time of our visit there were 17 people living at the service.

We found the following examples of good practice.

Visitors were able to spend time seeing and speaking with loved ones in a suitable safe space by arranged appointments. Families had been supported to spend time with people at the end of their lives in a safe and dignified manner. The building layout and designated different uses of entrance areas ensured good practices of infection prevention and control were carried out.

Regular home testing was in place and any admissions to the home were made following current guidelines and recommended practices. Admissions to the home who required isolating were supported in designated rooms and separate areas of the home for the isolation period. A dedicated team of staff were also allocated who could support all their needs, including their meals and social support.

The staff in the home used social media to ensure people could keep in regular contact with their families and friends. We saw that people had been kept occupied, some staff had been delegated to support people in doing a variety of activities daily. Families had been sent photographs and their feedback to the home had been very positive.

Staff had been specifically trained in infection control practices in managing the coronavirus. The provider had a designated expert available for infection control advice. The home had a designated cleaning staff team and audits on cleanliness and infection prevention and control were completed.

People had been supported to access their own GP either via a call or by physical visits as and when they needed to. People had also been supported to be seen regularly by the community nurses to receive care and treatment as they required.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Bridge House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.