

Sanctuary Care Limited

Briarscroft Residential Care Home

Inspection report

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Date of inspection visit:
27 January 2021

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02 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Briarscroft is a 'care home' that is registered to provide personal care and can accommodate up to 66 people across four separate units. Two of the units provide care to people living with dementia. There were 38 people living at the home on the day of the inspection.

We found the following examples of good practice.

All staff wore masks and visors in line with current government guidance for Personal Protective Equipment (PPE). Staff changed into and out of their uniform in the workplace to minimise the spread of infection.

Staff had received training on the signs, symptoms and management of COVID-19. Training to don and doff PPE had also been completed by all staff. PPE stations were located throughout the home.

The provider had installed a visiting pod so visits to people who lived at the home could take place safely. A testing station had been set up outside the pod. Visitors could complete screening and Lateral Flow testing prior to their visit without accessing the care home.

Video and phone calls were utilised to promote people's communication with family and friends. In addition to the group activities the provider employed Wellbeing Assistants to spend time with people on an individual basis to promote wellbeing.

All staff had access to the internal employee wellbeing scheme and a staff member was appointed as the wellbeing champion should any staff member need support.

Staff were cohorted and allocated to each of the zoned units within the home to minimise the risk of spreading infection throughout the home. When people were required to isolate in their rooms the provider increased the number of staff in each unit to ensure people's needs were met.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.