

Lansglade Homes Limited

Annandale Lodge

Inspection report

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03 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Annandale Lodge is a residential care home providing personal and nursing care to up to 24 people aged 65 and over. At the time of the inspection they were supporting 22 people.

Annandale accommodates 24 people across four floors, each bedroom has an en-suite facility. One the ground floor is the kitchen, lounge and a conservatory leading to the garden.

We found the following examples of good practice.

- The service had a number of measures in place to prevent visitors from spreading infection, this included a process all visitors had to complete when entering the building. There was regular communication to visitors to ensure they were aware of the changes to procedures to keep themselves and people safe.
- Well-being was a priority for the registered manager. For people living at the service, there was access to an activity co-ordinator and people also had allocated one to one time with a staff member. The registered manager spoke about how supportive the staff team were to each other and they had the opportunity to recognise good support. This was rewarded by a hamper created for the staff.
- The registered manager assigned a Personal Protective Equipment (PPE) champion on each shift. The PPE Champion ensured that there was enough PPE in the designated station and were ensuring staff were wearing these correctly and challenged their peers if they were not.
- The registered manager had robust checks in place to ensure not only the environment met the requirements to keep people safe but also to check staff competency. This included staff completing a COVID-19 quiz in their team meeting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Annandale Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 03 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.