

Nottingham City Council

Cherry Trees Resource Centre

Inspection report

Chippenham Road
Bestwood Park Estate
Nottingham
Nottinghamshire
NG5 5TA

Tel: 01159159193

Website: www.nottinghamcity.gov.uk

Date of inspection visit:
18 February 2021

Date of publication:
29 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Cherry Trees Resource Centre is a residential care home providing personal care to 38 people at the time of the inspection. The service can support up to 45 older people, some of whom may be living with a dementia related condition in one purpose-built building with five wings.

We found the following examples of good practice:

- The provider had installed a visitors' booth in the building which meant that families could have a comfortable visit with minimal risk.
- Alternative ways for family members to keep in contact with those living at the service were used, for example Skype calls.
- Staff had received training in applying and removing personal protective equipment (PPE). We saw PPE was accessible throughout the home and staff used it in accordance with the most up to date guidance.
- Staff had received additional training in COVID-19 and infection control procedures which was provided in-house.
- There were clear signs around the home reminding staff about correct PPE.
- People who tested positive for Covid-19 were isolated in their bedrooms.
- Arrangements were in place for staff to appropriately social distance during breaks.
- COVID -19 testing for all staff and people at the service was conducted. Staff and people at the service had either already received a COVID-19 vaccination or had a scheduled date to receive this.
- Staff COVID-19 risk assessments had been completed for staff belonging to higher risk groups.
- Additional cleaning of high-touch areas, such as light switches and door handles, was completed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cherry Trees Resource Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some of the bathrooms and toilets did not have display posters promoting handwashing. Some donning and doffing stations in the building lacked hand sanitisers and bins for PPE disposal.

We have also signposted the provider to resources to develop their approach.