

Rockley Dene Homes Limited

Cherry Hinton Nursing Home

Inspection report

369 Cherry Hinton Road
Cambridge
Cambridgeshire
CB1 8DB

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Date of inspection visit:
09 February 2021

Date of publication:
22 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Cherry Hinton Nursing Home is registered to provide accommodation, nursing, and personal care for up to 59 people. At the time of our inspection there were 22 older people living at the service.

We found the following examples of good practice:

A purpose-built screened area had been created in one of the home's lounges to allow people and their family members to visit each other safely.

At the peak of the home's Covid 19 outbreak, senior managers from the provider's head office/support office had moved into the home to support staff: this included nights shifts. Senior managers now telephoned the home every day to check how staff were coping and to arrange additional support if needed.

The provider's Chief Operating Officer was about to provide training for all staff to help them better understand and cope with bereavement issues.

The provider had purchased a specialist sanitising machine to enhance its already increased cleaning routines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cherry Hinton Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 February 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.