

Indigo Care Services Limited

# Chatsworth Lodge

## Inspection report

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Date of inspection visit:  
18 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Chatsworth Lodge is registered for 40 beds and provides personal care and accommodation for older people. On the day of our visit 37 people were using the service. The home is set over three floors and offers communal spaces on each. Bedrooms and bathrooms were also situated on each floor.

We found the following examples of good practice.

- The registered manager had an updated infection control policy which reflected new guidance. This was supported by regular audits to maintain standards or drive improvements.
- There were sufficient staff to support people's needs and contingency arrangements to block book agency staff in the case of annual leave or sickness. Staff worked on designated floors to reduce the risk of infection.
- There were adequate supplies of personal protective equipment and staff had received training in how to use it appropriately.
- The provider was engaged in testing the staff weekly and whole home testing on a monthly or as required basis for people using the service. People had their temperatures taken twice daily, this was to ensure any concerns could be responded to swiftly.
- Cleaning schedules had been reviewed and appropriate products used to reduce the risk of the spread of the virus.
- Staff were supported in their role with regular supervision, individual risk assessments to ensure all risks to staff were reduced or managed.
- Visitors were able to see and speak to their relative through a visiting booth, this was on the outside of the home to reduce the risk of the infection. Any professional visitors into the home were subject to temperature checks and a health questionnaire.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Chatsworth Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 December 2020 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.