

Hallmark Care Homes (Leigh-On-Sea) Limited

Admiral Court

Inspection report

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Essex
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Date of inspection visit:
16 June 2021

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05 July 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Admiral Court is a care home providing nursing and personal care to 60 people aged 65 and over who may or may not be living with dementia. At the time of inspection 39 people were living at the service across two floors.

We found the following examples of good practice.

- Arrangements were in place for family and friends to access the service safely for visits. These included temperature checks and personal protective equipment (PPE). There was a designated visitors room and the provider was facilitating visits in the gardens and peoples rooms.
- The service was very clean. There were cleaning schedules in place showing when cleaning had taken place including high touch areas and deep cleaning.
- People were admitted to the service safely following current government guidelines.
- People and staff were supported to follow social distancing guidelines. There were a variety of spaces people could access safely throughout the service for meals and social activities.
- Staff had access to the correct PPE at the service and were following government guidelines.
- Staff, people using the service and visitors had access to COVID-19 testing which was being carried out as per government guidance.
- Staff and people using the service had risk assessments in place to ensure risks in relation to COVID-19 were identified and managed safely.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Admiral Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 June 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.