

Care Homes of Distinction Limited

Woodside View

Inspection report

2 Highview
Caterham
Surrey
CR3 6AY

Tel: 01883346313

Website: www.carehomesofdistinction.com

Date of inspection visit:
17 January 2022

Date of publication:
09 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodside View is a care home with nursing for up to 26 people including people who have dementia, physical and mental health needs. At the time of our inspection 15 people were living at the home.

We found the following examples of good practice.

- Current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the home. This included comprehensive checks for visitors on arrival.
- Staff had received regular training about infection prevention and control including specific training about personal protective equipment (PPE) and how to use it correctly. The frequency of infection prevention and control training had increased in response to the COVID-19 pandemic.
- People living at the home had individual COVID-19 risk assessments which were regularly reviewed. This was to help identify factors which might make them particularly vulnerable and how these could be addressed.
- Cleaning had increased during the COVID-19 pandemic and frequently touched surfaces such as light switches were cleaned regularly throughout the day to reduce the risk of infection. There were hand sanitizer dispensers readily available around the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodside View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 January 2022 and was announced. We gave the service two days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visits for people living at the home were facilitated in line with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.